

Mycenax Biotech Inc.

Personal Data Protection Policy and Related Implementation Status

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Customer data protection is a key commitment Mycenax makes to its clients. The company actively enhances all employees' cybersecurity knowledge and reinforces the importance of personal and commercial data protection among all staff through continuous optimization of operating procedures, education and training, and intensified cybersecurity awareness campaigns. As a biopharmaceutical industry company under high regulatory scrutiny, Mycenax adheres to relevant laws and international standards regarding customer health and safety, marketing, and labeling of products and services.

Regarding customer privacy, the Company signs relevant non-disclosure agreements with its employees and clients and ensures the confidentiality of customer information through information security measures. For details on the execution of these confidentiality assurance measures, please refer to Section "4.7 Intellectual Property Management Plan" of this Annual Report. The Company has also established dedicated personnel to liaise with clients and effectively manage customer complaints to ensure product improvement and enhance service procedures.

Mycenax has an Information Management Department responsible for the centralized formulation of information security policies and operational execution. To effectively implement cybersecurity management, the Department holds routine quarterly meetings to review the applicability of the information security policy and protective measures based on the Plan-Do-Check-Act (PDCA) management cycle mechanism. Furthermore, the Department reports the performance and future direction of cybersecurity management to the Board of Directors annually (The information security implementation status for 2025 was reported to the Board of Directors on November 10, 2025).

2. The quantitative data and management indicators related to the personal data protection policy input for 2025 are as follows:

- A. Education & Training:** Developed mandatory cybersecurity courses for new hires with 59 completions; IT staff obtained professional certifications and completed advanced training.
- B. Technical Controls:** Implemented Endpoint Protection (XDR) and M365 Cloud Security, successfully detecting and blocking 32 malicious attacks.
- C. Data Security:** Expanded local and offsite backup capacity to support GMP plant requirements and conducted regular backup restoration drills.
- D. Security Awareness:** Conducted quarterly company-wide promotions based on key cybersecurity cases and integrated video-based courses to enhance security consciousness.

3. In 2025, Mycenax received no complaints from external parties or regulatory authorities.